



Appointment Cancellation Policy

Ditzler Physical Therapy strives to provide each patient with the highest quality of care while attempting to accommodate your schedule. We realize that emergencies and other unavoidable conflicts sometimes arise; however, advance notification allows us to offer your appointment time to another patient who is in need of services.

Please provide 24-hours' notice if you need to change or cancel an appointment. Patients who do not arrive for a scheduled appointment ("no show"), or do not provide 24-hours' notice to cancel an appointment, will be charged an automatic \$50 fee that cannot be billed to insurance and must be paid at your next appointment.

Your treatment plan has been established by your physical therapist to get you back to your regular activities as quickly as possible, and missing appointments may impede that process and prolong your recovery.

How to Cancel or Change Appointments

To cancel or change your appointment, please call our office directly at 717-820-4979. If you do not reach a patient service representative, please leave a detailed message with your name and phone number, and we will return your call as soon as possible.

I have read and understand the Ditzler Physical Therapy Appointment Cancellation Policy, and I agree to its terms. I also understand that this charge cannot be billed to my insurance company, and I am entirely responsible for payment.

Patient's Name (Print): _____

Patient's Signature: _____ Date: _____